



Residential Maintenance Program Agreement

Maintenance will be performed by Ditter technicians two times a year Spring/Summer and Fall/Winter. If necessary, extra filter changes and condenser cleanings may be added in between seasons if owner would like. (Certain dusty situations or high cottonwood area)

CONSISTING OF THE FOLLOWING EQUIPMENT:

- 1) One traditional forced air furnace or boiler, (includes maintenance on accessories such as Heat Recovery Ventilators (HRVs), Humidifiers, Dehumidifiers and Air Purifiers) Excludes parts and supplies. \$106 paid after 10% discount paid to service tech when completed.
- 2) One traditional air conditioning system. \$106 after 10% discount paid to service tech when completed.
- 3) Owners with MULTIPLE FURNACES OR AIR CONDITIONERS will be charged \$45 for each additional unit (after 10% discount applied*)
- 4) Owners with SMALL UNIT HEATERS (IE: GARAGE) OR MINI SPLIT SYSTEMS, will be charged \$25 for each additional unit (after 10% discount applied*)

DITTER COOLING, HEATING & ELECTRICAL AGREES TO:

- Perform 2 maintenance visits each year; one in Spring and one in Fall. See brochure for checklist of services.
- Use only qualified personnel directly employed by Ditter Cooling & Heating for service and repair.
- Give 10% off any repairs & diagnosis charges*
- Give 10% off any filters, belts or other parts needed*
- Provide priority service scheduling to our Maintenance Program clients
- Provide discounted after-hours rates
- Inform the owner as to the condition of inspected equipment.
- Inform owner as to basic operation of the system in order to provide maximum efficiency.
- Furnish the owner with a copy of the service report.

THE OWNER AGREES TO:

Provide free access to all equipment during normal working hours so that inspections and service may be completed in a prompt manner.

RESIDENTIAL MAINTENANCE AGREEMENT BETWEEN

Ditter Cooling, Heating & Electrical 820 Tower Drive Medina, MN 55340 (763) 478-9558

And

Name: _____

Address: _____

Email: _____ Phone: _____

Signature _____ Date Coverage Begins _____

This contract is perpetual and will renew annually, unless otherwise specified, until either party wishes it terminated. A termination notice must be presented in writing, with full payment of all completed work. To sign up, fill out the information requested, sign, date and return the top copy of this form to **Ditter Cooling, Heating & Electrical, 820 Tower Drive, Medina, MN 55340**

*10% discounts on parts and repairs apply only if both Spring and Fall maintenance is performed. A 5% discount is applied if only annual maintenance is performed.